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Assessing the Implementation of Information Communication Technology (ICT) for Sustainable Development in NGOs in Zimbabwe

Elvin Shava¹ and Tafadzwa Clementine Maramura²

Department of Public Administration, Faculty of Management and Commerce, University of Fort Hare Private Bag, X1314, Alice, 5700, Eastern Cape, South Africa E-mail: ¹<ellyshava@gmail.com>, ²<tmaramura@gmail.com>

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ABSTRACT Over the past years, Non-Governmental Organizations (NGOs) have been actively engaging in local, regional, national and international matters with or against the public and private sectors ever since their genesis. This paper examines the role of NGOs in Zimbabwe by analyzing the dynamics of ICT on NGO relations and their direct causal effects on the promotion of sustainable development. Through a qualitative secondary study approach which was enabled through a content analysis, the paper illustrates various factors affecting the sustainability of ICT for NGOs in Zimbabwe. The paper explores the challenges being faced by NGOs in trying to maintain sustainable development through the usage of ICT and web-enhanced tools in Zimbabwe. The paper establishes that government interference, financial instability, poor infrastructure, low technical expertise among citizens, effects of HIV/AIDS, desire to maintain status quo constrained the implementation of ICT by NGOs to achieve sustainable development.